



Verity Thacker Quality Control Manager

Verity has over 25 years experience with administration systems, quality control and project management. She has held senior roles in both the public and private sector.

Verity has completed a Diploma of Business Studies and began her career in Financial Administration, working her way up the ranks to arrive in the Quality Control sector.

Prior to her current position as Quality Control Manager with Ranger, Verity worked within NSW Health system for 20 years and has held several roles from executive administration, project management and quality management; liaising between federal, NSW and local health authorities.

Whilst with NSW Health she was fortunately enough to work with Clinical Practice Improvement Department NSW, Australian Council of Health Care Standards, Clinical Excellence Council NSW , Framework for Managing the Quality of Health Services in NSW and worked on promoting the importance of KPI Methodology.

QUALIFICATIONS

- Advanced Business Studies – Financial Management
- Advanced Microsoft Access
- Advanced Microsoft Excel and office suite
- NSW Health Clinical Practice Improvement – Increasing Mult-Disiplinary Team Effectiveness
- Clinical Excellence Council NSW - Risk Assessment Methodology
- Framework for Managing the Quality of Health Services in NSW
- Australian Council of Health Care Standards - KPI Methodology, development and reporting

YEARS OF EXPERIENCE

- 38 years of executive, financial and office administration
- 15 years of project management
- 10 years of quality management
- 10 years of KPI development and reporting

AREAS OF EXPERTISE

- Quality management
- Project and time management
- Controlling all financial and office systems to include all troubleshooting, fact finding and reporting
- All areas of office management